



# Mercedes-Benz

## Intercounty Truck and Van Limited

### Career Opportunity

12th August 2021

#### **Vehicle Technician – Toddington**

Are you a qualified Car/Van/HGV Technician?

Would you like to work for a market leader with ongoing training and development?

Intercounty Truck & Van Ltd has been operating as a Mercedes-Benz franchise for over 15 years, now covering the five counties of Northamptonshire, Cambridgeshire, Buckinghamshire and Bedfordshire with dedicated commercial vehicle dealerships to support our customer base.

Our technicians, sales teams and back office support all share the same goal; to deliver an unrivalled customer experience, adding value through our products and services. Whether you run a single van or hundreds of trucks, Intercounty has the expertise across a diverse customer portfolio to offer the best service.

We currently have a position for a Technician to join our team.

#### **The ideal candidate will have:**

You will ensure the most efficient and highest possible standard of mechanical and electrical repair, preventative maintenance and modification of customer vehicles and related ancillary equipment

Responsibility for the safety of the working environment and all colleagues/persons within it

Work as part of a team to maintain and build employee and customer relations to ensure the workshop operation achieves its objectives and targets

Undertake comprehensive and preventative maintenance and repair standards

Correct fault diagnosis to ensure replacement parts are fitted correctly and warranty claims are in line with terms

Dealing professionally and proficiently with all enquiries and completing job cards and service sheets in a timely manner

Undertake diagnostic analysis where appropriate

#### **The Person:**

Experience within a commercial dealer environment working on HGVs

City & Guilds or NVQ level 3 is essential

Have practical understanding of using information technology and systems to deliver objectives

Safety aware and committed to a right first-time ethos

Experience of working in a fast paced and demanding customer environment, with a flexible approach towards meeting the needs of the customer

Enthusiastic, with the ability to work on your own initiative, remaining focused and consistent and a 'can do' attitude

Demonstrates commercial awareness and has a good understanding and experience of a busy workshop operating environment

HGV Class 1 license preferred but not essential or NVQ level 3 is essential



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**Intercounty Mercedes can offer:**

Continual OEM Mercedes Benz Training.

Pension scheme

Overtime

Progression within the business

Hourly rate up to £16.75 on days

Hourly rate up to £18.75 on nights

Job Types: Full-time, Permanent

Pay: Up to £18.75 per hour

If you feel you have the necessary skills required for this challenging role then please apply by contacting Tom McDonagh on the below email, telephone or address.

Tom McDonagh, Depot Manager, Intercounty Truck & Van Limited, Redhills Estate, Harlington Road, Toddington, Bedfordshire, LU5 6HF Tel: 01525 878010, 07867 201846 or email [thomas.mcdonagh@intercounty.org.uk](mailto:thomas.mcdonagh@intercounty.org.uk)