



# Mercedes-Benz

**Intercounty Truck and Van Limited**

**Career Opportunity**

17<sup>th</sup> June 2021

## Parts Delivery Representative

Intercounty Truck and Van are one of the leading Mercedes-Benz commercial vehicle dealerships, with locations at Wellingborough, Peterborough, Milton Keynes, Toddington & Boston.

Reporting to the parts manager this role will be responsible for all aspects of delivery, customer satisfaction and upselling

An experienced Parts Delivery driver is required who has the skills to offer a premium delivery service while at the same time seeking out and exploiting opportunities.

Main Duties to include:-

- Delivering up to 100 parcels a day
- Keeping accurate records of deliveries and customer authorisation and ensure all documentation is submitted to management on time
- Properly using and maintaining delivery equipment, including handheld scanner
- May have to lift heavy products or parcels
- Drive safely and follow all laws and rules of driving to maintain a safe and healthy work environment
- Keeping company vehicle clean and ensure it is well-maintained, has fuel, oil and is ready to drive
- Communicate with customers by phone to update them of time of deliveries if there have been issues or changes to their estimated time of arrival
- Following pre-planned route accurately without deviation from set course
- Maintain communication with management to be informed of any change of delivery, route or schedule
- Inform management of any obstructions to making safe, efficient deliveries on time

If you feel you have the skills required for this challenging role then please apply by contacting Mark Webb

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